# Application for Broadband DSL Service

**Lackawaxen Telecommunications Services, Inc.**
**570-685-7111          104 Hotel Road  P.O. Box 8   Rowland, PA  18457          www.ltis.net**
**We have been serving the communications needs of Pike and Wayne Counties for over 100 years.**

*(Please print and complete all sections of the form.  Call for assistance.)*

| Service | Date of Application |
|---|---|
| **Broadband DSL Internet Access** | |

| Last Name | First Name | Middle Name |
|---|---|---|
| | | |

| Address | City | State | Zip Code |
|---|---|---|---|
| | | | |

| Telephone Numbers (where you can be reached) | Soc Sec No |
|---|---|
| | |

| Telephone Number (where DSL service will be placed) | LTS Account Number |
|---|---|
| | |

Are you an existing LTS Dial-Up Internet customer?     ☐ Yes     ☐ No

## User Name and Password

You must choose a username and a password.  Usernames must be a minimum of 3 and a maximum if 15 characters in length.  The username can be made up of letters and numbers but it must start with a letter.  It must also be unique, which is why you need to provide a first, second and a third choice.   The username will become the first portion of your e-mail address 'username@ltis.net'    If you are an existing LTS dial-up customer, enter your current username.

| Username 1st choice | 2nd choice | 3rd choice |
|---|---|---|
| | | |

Password    *(please enter in box to the right)*

- Must be between 8 and 20 characters in length
- Must contain at least one number character (0-9)
- Must contain at least one of these special characters:
  ! @  #  $  %  =  ?
- Must contain at least one upper-case and lower-case letter
- Cannot be the same as your username

## Service Speed

You must select a service speed.  Monthly rates vary according to your speed selection, so you may want to contact Customer Service for the latest information on each service speed.  Service bundle packages contain a particular broadband service speed.  Speed upgrades to the service bundles at additional cost are available.  The 3.072 Mbs service is not available in all areas.

Select one speed option

☐ 512 Kbs/256 Kbs     ☐ 1.544 Mbs/512 Kbs     ☐ 3.072 Mbs/768 Kbs

## Computer Information

In order to properly set up your service, we require some information regarding your computer. The Ethernet card, also known as a NIC card or a 10/100 interface is required for the service to operate. Your computer must have one in order to work with the service. Most newer computers are equipped with such an interface. It can be identified on the back of your computer. It looks like a modular telephone jack but it is larger in size.

Please select your operating system and indicate if your computer contains a Network Interface Card or if you have a wireless network.

| ☐ Windows NT | ☐ Windows 2000 | ☐ Linux | ☐ Windows XP |
|---|---|---|---|
| ☐ Windows Vista | ☐ Windows 7 | ☐ Mac | ☐ Other: |

| Does your computer have a 10/100 Ethernet card? | ☐ Yes | ☐ No |
|---|---|---|
| Do you have a wireless router or a Wi-Fi network in your home? | ☐ Yes | ☐ No |

Installation of DSL broadband service does not include a wireless router or configuration of a Wi-Fi network at the customer's location. Wireless equipment and/or Wi-Fi network setup are available as a separate service at additional cost.

## Computer Requirements

In order to properly work with the Lackawaxen broadband service, your computer must meet or exceed the following requirements.

| | |
|---|---|
| • Pentium II or higher processor | • A firewall is highly recommended |
| • Windows 98 Second Edition or newer operating system | • MAC users must configure their systems to TCP/IP |
| • Network Interface Card (NIC) | |
| • Anti-virus protection software program that is up to date | |

A modem rental fee of $3.00 per month will be applied to your account. This fee covers the equipment and any repair or replacement of the modem itself. This fee is waived if the service is covered under an LTS contract.

A large variety of equipment can be connected to a broadband Internet connection. LTS is not responsible for the installation or configuration of customer provided/installed computers, IP routers, IP switches, Wi-Fi Networks, Wi-Fi connected devices, Femtocells, Gaming devices, webcams, security devices, etc.

## Applicant's Signature

I understand that the charges for the Predator ADSL service will be added to my telephone bill and I agree to keep my telephone bill current. I understand that I could lose the privilege of having ADSL service by not keeping this telephone bill current.

_____          _____
     Signature of Person Responsible for Telephone Bill                                      Date

## Submitting Your Application

The completed application may be submitted using U.S. mail, fax, or e-mail.

Completed applications should be e-mailed to: customerservice@ltis.net

or faxed to: 570-685-0039

or sent via mail to:

     Lackawaxen Telecommunications Services, Inc.
     104 Hotel Road   P.O. Box 8
     Rowland, PA  18457

       Other information regarding Lackawaxen Telecommunications Services, Inc. may be found at: www.ltis.net